

SRL:SEC:SE:2024-25/62

October 14, 2024

National Stock Exchange of India Limited  
Exchange Plaza, 5<sup>th</sup> Floor  
Plot No. C/1, G-Block  
Bandra-Kurla Complex  
Bandra (East)  
Mumbai – 400 051  
**(Symbol: SPENCERS)**

BSE Limited  
Phiroze Jeejeebhoy Tower  
Dalal Street  
Mumbai – 400 001  
**(Scrip Code: 542337)**

Dear Sir/Madam,

**Sub: Statement of Investor Complaints for the quarter ended September 30, 2024**

Please find enclosed a statement of Investor complaints as required under Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation 2015 for the quarter ended September 30, 2024.

You are requested to take the aforementioned information on record and oblige.

Thanking you.

Yours faithfully,  
**For Spencer's Retail Limited**

**Navin Kumar Rathi**  
**Company Secretary & Compliance Officer**

Encl.: As Above

**Spencer's Retail Limited**

Regd. Office: Duncan House, 31, Netaji Subhas Road, Kolkata-700 001  
Corp. Office: RPSG House, 2/4 Judges Court Road, Kolkata-700 027  
Tel: +91 33 2487-1091 Web: [www.spencersretail.com](http://www.spencersretail.com)  
CIN: L74999WB2017PLC219355

**Spencer's Retail Limited**  
**Statement of Investor Complaints**

Name of Listed Entity : Spencer's Retail Limited  
Quarter ended : September 30, 2024

**Part A**

<b>Sr. No.</b>	<b>Particulars</b>	<b>Number</b>
1	Number of complaints received directly including scores	9
2	Number of complaints forwarded by stock exchanges	NIL
3	Total number of complaints/comments received (1+2)	9
4	Number of complaints redressed/resolved	9
5	Number of complaints pending	NIL

**Part B**

<b>Sr. No.</b>	<b>Name of Complainant</b>	<b>Date of Complaint</b>	<b>Status (Resolved/Pending)</b>
1	IL & FS Securities Services Limited	21-08-2024	Resolved
2	IL & FS Securities Services Limited	21-08-2024	Resolved
3	IL & FS Securities Services Limited	21-08-2024	Resolved
4	IL & FS Securities Services Limited	21-08-2024	Resolved
5	Mrs. Satinderjit Kaur	24-08-2024	Resolved
6	IL & FS Securities Services Limited	27-08-2024	Resolved
7	IL & FS Securities Services Limited	27-08-2024	Resolved
8	IL & FS Securities Services Limited	27-08-2024	Resolved
9	IL & FS Securities Services Limited	27-08-2024	Resolved

October 14, 2024

**Company Secretary & Compliance Officer**

Date: October 8, 2024

To,  
Mr. Navin Rathi  
Company Secretary  
Spencer's Retail Limited  
RPSG House  
2/4 Judges Court Road  
Kolkata - 700027

Dear Sir,

Subject : Investor Grievance Report for the quarter ended 30.09.2024  
Unit : Spencer's Retail Limited

Please refer the below investor grievance details for the period, starting from 01.07.2024 to 30.09.2024.

Investor grievance report for the quarter ended 30.09.2024						
Particulars	SEBI	BSE	NSE	Letters	Mails	Total
Pending at the beginning of the quarter	Nil	Nil	Nil	Nil	Nil	Nil
Received during the quarter	Nil	Nil	Nil	9	Nil	9
Disposed of during the quarter	Nil	Nil	Nil	9	Nil	9
Remaining unresolved at the end of the quarter	Nil	Nil	Nil	Nil	Nil	Nil

Thanking You,  
For Link Intime India Private Limited



Authorised Signatory