

SRL:SEC:SE: 2019-20/2

18 April, 2019

Manager (Listing)  
National Stock Exchange of India Limited **(Symbol: SPENCERS)**  
Exchange Plaza, 5<sup>th</sup> Floor  
Plot No. C/1, G-Block  
Bandra-Kurla Complex  
Bandra (East)  
Mumbai – 400 051

The Secretary  
BSE Limited **(Scrip Code: 542337)**  
Phiroze Jeejeebhoy Tower  
Dalal Street  
Mumbai – 400 001

The Secretary  
The Calcutta Stock Exchange Limited  
7, Lyons Range  
Kolkata – 700 001

**Sub: Statement of Investor Complaints for the quarter ended 31 March, 2019**

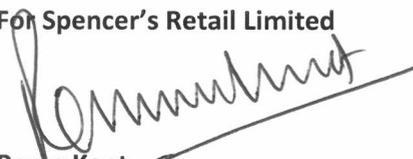
Dear Sir,

Please find enclosed a statement on investor complaints as required to be provided under Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation 2015 for the quarter ended 31 March, 2019.

Thanking you,

Yours faithfully,

For Spencer's Retail Limited

  
Rama Kant  
(Company Secretary)  
FCS-4818



Encl: as above

**Spencer's Retail Limited**

(Formerly Known as RP-SG Retail Limited)

Regd. Office: Duncan House, 1st Floor, 31, Netaji Subhas Road, Kolkata-700 001

Tel: +91 33 6625 7600 Web: [www.spencersretail.com](http://www.spencersretail.com)

CIN: L74999WB2017PLC219355

**Spencer's Retail Limited**  
**(Formerly known as RP-SG Retail Limited)**

**Statement of Investor Complaints**

1. Name of Listed Entity : Spencer's Retail Limited

2. Quarter ended : 31 March 2019

**Part A**

Sr. No.	Particulars	Number
1	Number of complaints received directly including scores	1
2	Number of complaints forwarded by Investors	7
3	Total Number of complaints/comments received (1+2)	8
4	Number of complaints resolved	8
5	Number of complaints pending	NIL

**Part B**

Sr.No.	Name of Complainant	Date of Complaint	Status (Resolved/pending)
1	Mr. Sanjay Kumar Chandalia	06.02.2019	RESOLVED
2	Mr. Lalit Kumar Chandalia	06.02.2019	RESOLVED
3	Mr. Vishnu Chowdhary	22.02.2019	RESOLVED
4	Ms. Bilkis Yusuf Baggia	25.02.2019	RESOLVED
5	Mr. Debaki Kumar Paul	25.02.2019	RESOLVED
6	Ms. Rekha Rakesh Solanki	04.03.2019	RESOLVED
7	Mr. Satish Jain	04.03.2019	RESOLVED
8	Mr. Satyajit Mahapatro	27.03.2019	RESOLVED



18-Apr-19

**Rama Kant**  
**Company Secretary and Compliance Officer**  
**FCS-4818**

## SPENCER'S RETAIL LIMITED

### Investor Grievance for the quarter ended 31.03.2019

Date of Complaint	Complaint received from	Complaint received by	Name of the Complainant	Nature
06.02.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR SANJAY KUMAR CHANDALIA	TRANSFER
06.02.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR LALIT KUMAR CHANDALIA	TRANSFER
22.02.2019	SCORES	LINK INTIME INDIA PVT LTD	MR. VISHNU CHOWDHURY	NON-RECEIPT OF SHARE CERTIFICATE
25.02.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MS BILKIS YUSUF BAGGIA	TRANSFER
25.02.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR DEBAKI KUMAR PAUL	DEMATERIALIZATION
04.03.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MS REKHA RAKESH SOLANKI	TRANSFER
04.03.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR SATISH JAIN	TRANSFER
27.03.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR SATYAJIT MAHAPATRO	TRANSFER

PARTICULARS	NUMBER
1) NUMBER OF COMPLAINTS RECEIVED DIRECTLY INCLUDING SCORES	1
2) NUMBER OF COMPLAINTS RECEIVED DIRECTLY FROM INVESTOR	7
TOTAL NUMBER OF COMPLAINTS/COMMENTS RECEIVED	8
NUMBER OF COMPLAINTS REDOLVED	8
NUMBER OF COMPLAINTS PENDING	NIL

For Link Intime India Pvt. Ltd.

*S.P. Guha*  
 S.P. Guha

Head- Kolkata Operations

