

14 May, 2020

The Manager
Listing Department,
National Stock Exchange of India Limited
(Symbol: SPENCERS)
Exchange Plaza, 5th Floor
Plot No. C/1, G-Block
Bandra-Kurla Complex
Bandra (East),
Mumbai – 400 051

The General Manager
Department of Corporate Service,
BSE Limited
(Scrip Code: 542337)
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai – 400 001

The Secretary
The Calcutta Stock Exchange Limited
7, Lyons Range
Kolkata – 700 001

Sub: Statement of Investor Complaints for the Quarter ended 31 March, 2020

Dear Sir,

Please find enclosed a statement on investor complaints as required to be provided under Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation 2015 for the quarter ended 31 March, 2020.

Thanking you,

Yours faithfully,
For Spencer's Retail Limited

Sd/-
Rama Kant
(Company Secretary & Compliance Officer)
FCS 4818

Encl: as above

Please Note:

1. Due to outbreak of CoVID 19 virus and restriction in free movement, this document is submitted to the Stock Exchange(s) with "Sd/-".
2. (a) Name of the person submitting the filing: Mr Ankur Agarwal
(b) Contact No. of (a): +(91)-9038529646
(c) Alternative No.: Mr. Navin Rathi - +(91) 9903934360

Spencer's Retail Limited
(Formerly known as RP-SG Retail Limited)

Statement of Investor Complaints

1. Name of Listed Entity : Spencer's Retail Limited

2. Quarter ended : 31 March, 2020

Part A

Sr. No.	Particulars	Number
1	Number of complaints pending at the beginning of the quarter	0
2	Number of complaints received directly including scores	0
3	Number of complaints forwarded by Investors	1
4	Number of complaints received directly from Stock exchange	1
5	Number of complaints received directly from Depository Participant	2
6	Total Number of complaints/comments received (1+2+3+4+5)	4
7	Number of complaints redressed/resolved	4
8	Number of complaints pending	0

Part B

Sr.No.	Name of Complainant	Date of Complaint	Status (Resolved/pending)
1	Stock Holding Corpn of I Ltd	01.01.2020	Resolved
2	Mohd Mahboob	09.01.2020	Resolved
3	HDFC Bank Limited	17.01.2020	Resolved
4	IL And FS Securities Services Limited	05.02.2020	Resolved

14.05.2020

Sd/-
Company Secretary

SPENCERS RETAIL LIMITED

Investor Grievance for the quarter ended 31.03.2020				
Date of Complaint	Complaint received from	Complaint received by	Name of Complainant	Nature
01-01-2020	Investor	Link Intime India Ltd	Stock Holding Corpn Of I Ltd	Non Receipt of Rejected DRF
09-01-2020	SEBI	Link Intime India Ltd	Mohd Mahboob	Rematerialisation of Shares
17-01-2020	Depository Participant	Link Intime India Ltd	HDFC Bank Limited	Non Receipt of Rejected DRF
05-02-2020	Depository Participant	Link Intime India Ltd	IL And FS Securities Services Limited	Non Receipt of Rejected DRF

Particulars	Numbers
1. No. of Complaint pending at the beginning of the quarter i.e. January 1, 2020	0
2. No. of complaints received directly from Investors	1
3. No. of complaints received directly from Depository participants	2
4. No of Complaint received directly from BSE/SEBI	1
Total number of Complaints/Comments received	4
Number of Complaints redressed / resolved	4
Number of Complaint pending	0

For Link Intime India Pvt Ltd.

Sujata Poojary

Manager – Corporate Registry