

SRL:SEC:SE:2020-21/70

20 January, 2021

The Manager
Listing Department,
National Stock Exchange of India Limited
(Symbol: SPENCERS)
Exchange Plaza, 5th Floor
Plot No. C/1, G-Block
Bandra-Kurla Complex
Bandra (East),
Mumbai – 400 051

The General Manager
Department of Corporate Service,
BSE Limited
(Scrip Code: 542337)
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai – 400 001

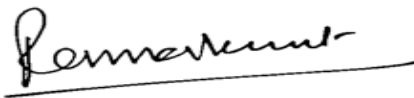
Sub: Statement of Investor Complaints for the Quarter ended 31 December, 2020

Dear Sir,

Please find enclosed a statement on investor complaints as required to be provided under Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation 2015 for the quarter ended 31 December, 2020.

Thanking you,

Yours faithfully,
For Spencer's Retail Limited





Rama Kant
Company Secretary
FCS 4818

Spencer's Retail Limited

(Formerly Known as RP-SG Retail Limited)

Regd. Office: Duncan House, 31, Netaji Subhas Road, Kolkata-700 001

Corp. Office: RPSG House, 2/4 Judges Court Road, Kolkata-700 027

Tel: +91 33 2487 1091 Web: www.spencersretail.com

CIN: L74999WB2017PLC219355

Spencer's Retail Limited
(Formerly known as RP-SG Retail Limited)
Statement of Investor Complaints

1. Name of Listed Entity : Spencer's Retail Limited
2. Quarter ended : 31 December, 2020

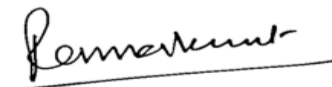
Part A

Sr. No.	Particulars	Number
1	Number of complaints pending at the beginning of the quarter	0
2	Number of complaints received directly including scores	0
3	Number of complaints forwarded by Investors	0
4	Number of complaints received directly from Stock exchange (BSE)	1
5	Number of complaints received directly from SEBI	4
6	Number of complaints received directly from Depository Participant	0
7	Total Number of complaints/comments received (1+2+3+4+5+6)	5
8	Number of complaints redressed/resolved	4
9	Number of complaints pending	1

Part B

Sr.No.	Name of Complainant	Date of Complaint	Status (Resolved/pending)
1	Anjila	6/10/2020	Resolved
2	Shiv Kumar	7/10/2020	Resolved
3	Shaik Neha Fathima	8/11/2020	Resolved
4	Aravind Sai	21/12/2020	Resolved
5	Ankit Tulshibhai Parmar	28/12/2020	Pending

20/01/2021



Company Secretary

SPENCERS RETAIL LIMITED**Investor Grievance for the quarter ended 31.12.2020**

Date of Complaint	Complaint received from	Complaint received by	Name of Complainant	Nature
07-10-2020	BSE	Link Intime India Ltd	Shiv Kumar	Non allotment of shares
08-11-2020	SEBI	Link Intime India Ltd	Shaik Neha Fathima	Non receipt of equity shares (Demat & Physical)
21-12-2020	SEBI	Link Intime India Ltd	Aravind sai	Regarding unutilized RE's
28-12-2020	SEBI	Link Intime India Ltd	Ankit Tulshibhai Parmar	Non receipt of refund rights issue
06.10.2020	SEBI	Link Intime India Ltd	Anjila	Non receipt of equity shares (Demat & Physical)



04-01-2021

SPENCERS RETAIL LIMITED

Status of investor complaints received during the period 01/10/2020 to 31/12/2020

Particulars	Numbers
1. No. of Complaint pending at the beginning of the quarter i.e. October 1, 2020	0
2. No of Complaint received directly from BSE	01
3.No of Complaint received directly from SEBI	04
Total number of Complaints/Comments received	05
*Number of Complaints redressed / resolved	04
Number of Complaint pending	01

For Link Intime India Pvt Ltd.



Sujata Poojary

Manager – Corporate Registry